Subject: : AmigaOS4
Topic: : Company<->User communication...Is it still a thing today?
Re: Company<->User communication...Is it still a thing today?
Author: : corto
Date: : 2020/11/15 22:18:17
URL:

@amigakit

I have suggestions to improve communication making it simpler. Today I tried again to purchase software from the AMIStore app. First I tried to pay with credit card using Odyssey, what failed confirming payment. Then I tried with Netsurf (that was in the choices after I clicked on the checkout button in AMIStore) but it was said this browser was not recommended. I also tried with Paypal but that failed to send me a code on the phone. Maybe our browsers are too old but in this case .. how people use AMIStore?

Seeing that AMIStore opened a page of the amisphere.com website, I went to it, this time using Firefox on Linux. Once logged in, I only have a single page (download) but no shopping bag or products (except Enhancer Software Core that is the fourth flavour).

I go to amistore.net and found "Recent updates on AMIStore" with:
1/ broken links
2/ a product name "Enhancer Software Plus V2 (OS4) (2.0B36)" ... that I did not find in the AMIStore app.

On amisphere.com I didn't find any contact info. And while writing this post and trying again many things, I finally found a contact form on amistore.net in "Account/Contact us".

I think all that is too complicated. Differences between flavours of Enhancer Software should be clearer. For example, within AMIStore, it is difficult to compare Standard and Plus editions. In the Standard edition, there are RadeonHD drivers V1 ... What is the difference with V2? Is it still necessary to provide V1? There is also V3 mentioned in "Enhancer Software Graphics Upgrade". Does it only contain RadeonHD drivers? What do they bring in addition to extending the memory limit above 256 MB?